

Logistics Failure Catalogue

Code	Code short text
0001	Mixed delivery
0005	Wrong product
0006	Wrong quantity (underdelivery)
0007	Wrong quantity (overdelivery)
0010	Missing material identification
0015	Wrong packing
0016	Damaged packing
0017	Missing packaging label
0018	Non-conform ESD packing
0019	Damaged product (in-transit)
0020	Wrong address
0021	Insecure loading
0022	Missing ASN
0023	Mismatch of ASN and delivery note
0024	Missing/incorrect shipping paperwork
0025	Non-conform packaging weight
0026	Multiple tracking numbers per delivery
0027	Multiple delivery notes/ASN per delivery
9990	Other logistics defect see longtext

Failure codes according to the set-up in SAP ERP (PF4), basis for the transmission of data via SupplyOn ProblemSolver module to suppliers.

Failure codes are set up in the Logistic Quality Incident Notification in the SAP ERP system, which define the standard coding texts and are used by both external and internal suppliers.

View of the Logistic Quality Incident Notification:

The screenshot displays the SAP ERP interface for a Logistic Quality Incident Notification. On the left, the 'Subject' section shows 'Coding' as 'Y2-ST001 VL' and 'Description' as 'Missing ASN'. The 'Item' section shows 'Defect type' as 'ST-QM001' and 'Defect loc.' as '0022 Missing ASN'. A callout box points to the 'Defect type' field with the text: 'The standard coding text defines the incident title and transmit to SupplyOn Problem Solver'. On the right, a 'PF4(4)/011 Catalog Selection' window is open, showing a list of defect types under 'ST-QM001 Logistical defects'. The list includes various defect types such as 'Mixed delivery', 'Wrong product', 'Wrong quantity (underdelivery)', 'Wrong quantity (overdelivery)', 'Missing material identification', 'Wrong packing', 'Damaged packing', 'Missing packaging label', 'Non-conform ESD packing', 'Damaged product (in-transit)', 'Wrong address', 'Insecure loading', 'Missing ASN', 'Mismatch of ASN and delivery note', 'Missing/incorrect shipping paperwork', 'Non-conform packaging weight', 'Multiple tracking numbers per delivery', 'Multiple delivery notes/ASN per delivery', and 'Other logistics defect see longtext'.

View of Problem Solver on the SupplyOn to external vendors:

The screenshot shows the SupplyOn Problem Solver interface. The top navigation bar includes 'SUPPLYON', 'SupplyOn Services', 'News', 'Administration', and 'More'. The main content area is titled 'My SupplyOn > Problem Solver: Complaints'. There are tabs for 'Complaints' and 'Tasks'. A search bar is present with 'ID, title, description, part number' and buttons for 'Search' and 'Reset search'. Below the search bar, there are checkboxes for 'only ongoing complaints' and 'only complaints of last year'. An 'Advanced Search' section is also visible. A table of complaints is shown with columns: ID, Title, Supplier, Customer plant, Part number, Status, and Last D-step. The table contains one row with ID '000200033470', Title 'Missing ASN', Supplier '...', Customer plant 'KF-3680-ZhuP', Part number 'F01U016336', and Status 'Rejected by customer'. A 'Download Excel file' button is located below the table. At the bottom, it indicates '1 Complaint' and 'Rows per page 10'.

Keenfinity reserves the right to seek reimbursement from the Supplier for any additional costs, damages or expenses incurred tied to logistic failures caused by the Supplier. This provision shall not affect or limit the Supplier's existing liabilities.

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